

# PORTRAIT PHOTO SESSIONS



Questions and Answers (FAQ)

## WHAT CLOTHING DO YOU RECOMMEND?

We recommend choosing a colour palette that suits your family or your family home. For example, if you prefer cooler colours you could incorporate this into the outfits, without everyone having to all be in one block colour i.e. black, or white. It's nice to sometimes have a mix, but one that all lends toward a similar palette.

Avoid logos and graphics prints that might be a bit distracting to the overall family portrait and can become dated over time.

Consider the colours in your home. If you're choosing a piece to put up on the wall, think about what you might like to see on the wall which includes what your wearing.

## WHAT CLOTHING LOOKS BEST FOR BLACK AND WHITE PHOTOS?

Simple lines and patterns work best. Nothing that is too busy. Linens, wools, or anything with an interesting texture can photograph beautifully in black and white.

It is sometimes best to avoid a bright white or a dark black – Go for off white or mid tones, and keep the colours neutral.

Blues come up darker, and black/white/red come up lighter.

## THINK BEFORE FOLLOWING TRENDS

Everyone has that photo that they look back on and say “what was I thinking when I wore that?”. trends come and go, so think carefully before you dress bang on trend for your shoot. that is unless you are looking for a particular style for your portrait.



## HOW MANY OUTFITS SHOULD I BRING?

We recommend that for an hour's photo shoot you bring 1-2 changes of clothes to mix up the style of the shoot. We do not have a separate changing room but we will leave the room so you have privacy to change.

## HAIR & MAKEUP

Hair and makeup are something that is down to you, although there are a few hints based on our experience.

We advise you to avoid getting your haircut for 7 days before the shoot so that it looks more natural, more you.

For men we advise a shave, or a trim of the beard, the morning of the shoot to make you look your best.

Please remember to bring a brush/comb with you to tidy hair during the photo session and also make-up if this is being worn again to touch up.

When it comes to makeup, less is more. A natural look will always work well and we advise against strong makeup or false eyelashes.

Try to avoid using makeup with “shimmer” or high sheen lip gloss. These can cause unflattering reflections in your photos. If your skin is prone to shine, bring some matted face powder which can help reduce this.

If using foundation, make sure it matches your natural skin tone and is blended in well, as your neck may also be on show in the photographs and the camera can sometimes highlight differences.

Eye makeup will generally show darker in photos, so try to avoid darker colours and keep it a shade lighter than normal for best results.

Spots and blemishes. We all get them, even supermodels, but avoid trying to use makeup to hide them. Instead we will retouch any major blemishes from your photos. This way your makeup looks natural and you know you don't have to worry about that breakout the day before your shoot.

#### **WHAT HAPPENS IF MY CHILD HAS A TANTRUM DURING THE SHOOT?**

First of all relax! This behaviour is perfectly normal and we are used to dealing with crying/tantrums and even sometimes moody teenagers. Sometimes a quick break is all that is needed, if time allows we may be able to extend the photo session by 10/15 minutes to enable us to capture that perfect shot.

#### **DO YOU SUPPLY ANY PROPS?**

Yes, we have an assortment of props and outfits for young children. We are happy for you to bring a special toy etc that makes your child's photo session for personal and special.

#### **WHAT IF ONE OF US IS UNWELL ON THE DAY OF THE SHOOT?**

It happens, clearly if anyone is unwell on the day the photo shoot it will not look that good and therefore it is best to re-schedule the session. Unlike some other photographers we will not charge you,



if you have paid a deposit/full payment in advance of your photo shoot, your deposit / payment will be transferred to a new date, just call me let me know the problem and we can arrange a new date.

### MY CHILD / I HAVE A SMALL SCRATCH / BRUISE ON THE FACE, IS THAT OK?

This happens to us all from baby's that are just a few days old to the great grandparents that are over 80 years. But don't worry when editing the pictures, I will retouch and remove anything that is not normally on the face. I don't remove things like birth marks or try and make the person look younger by removing wrinkles, but I can do this if you wish, but please note this can take extra time editing and therefore I may have to charge extra



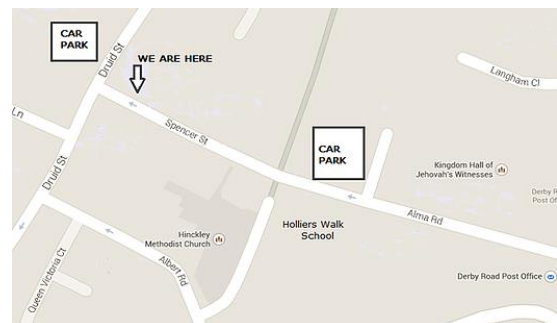
### WHAT ARE YOUR HOURS?

In the main we book photo shoots on Saturdays, Sundays, Mondays and Tuesdays, normally between 10am to 4pm, although we can arrange a session on other days and later in the day (early evening.) We appreciate that it can be difficult to get the whole family together so we are always flexible

### WHERE IS YOUR STUDIO LOCATED?

Our studio is based at **The Old Knitting Room, Graphic House, Hinckley LE10 1QH (entrance is via the double gates in Spencer Street)** during the week parking is on Spencer Street or at one of the two public car parks (see map).

At weekends there is limited parking in the courtyard. We are located on the ground floor and there is a 5" step at the entrance.



We also do location shoots, in local parks or woods, to arrange a location shoot please call us.

### ARE ANY IMAGES INCLUDED WITH THE PRICE?

The images and pictures you get will depend on the package you buy, if you are looking for something in particular, eg: framed picture, wall art, canvas etc, let me know when you come for your photo session, but if you have brought a photo shoot only package, don't worry we have a very large range of very competitively priced photographic products and gifts, samples of some we have on display.

### HOW LONG DOES IT TAKE FOR THE PICTURES TO BE READY?

Once we have finished the photo shoot session you will be invited back to view the final edited photos, the appointment will be confirmed by email, this is normally a week or two after the photo shoot. At the viewing, you can choose the pictures / products you would like to buy, payment can be made by cash or debit/credit card. Once payment has been made in full your order will be submitted to our professional print finishers and they are normally ready within two to three weeks.

### WILL MY IMAGES STAY PRIVATE?

The images will be on a private on-line gallery which is password protected, we will only give the password to you. You can pass the password to whoever you wish, so as long as you control the password the images will stay private. We always ask for your consent to use the images (watermarked) on Facebook or in other promotions, unlike some other photographers, we will not charge you if you decline and your wishes will be respected.

### WILL MY FINAL IMAGES BE IN COLOUR OR BLACK AND WHITE?

All images are taken in colour, when editing if I feel the image would look good in black and white I will change it. Quite often you will see both colour and a black and white version of the same picture at the viewing, either way you can buy a colour or a black and white picture. Personally, black and white images look good as they are timeless.



## YOUR VIEWING

### HOW LONG DOES THE VIEWING LAST?

Your viewing is approximately an hour, however we do not rush you so you can take your time deciding which images/products you wish to purchase.

### DO I NEED TO BRING ANYONE ELSE OR ANYTHING TO THE VIEWING?

We recommend bringing along any other family members who would like to see and buy the pictures. If bringing children do bring a toy/book and a drink as they can get bored at viewings!

### **CAN I BUY THE IMAGES ON A USB?**

Yes, we sell a lot of images on a USB and this includes the copyright release, so you can print and share the pictures as you wish. The minimum price is £200 for 20 hi res images, thereafter when you come back for photo shoots in the future you can add to this USB the minimum spend then is £50 for 5 images and then £10 per image thereafter.

We do recommend if you want any printed / framed or produced into wall art you do come back to us. We have found in the past that the quality of the prints from the high street printers is very poor when compared to the top professional processors we use, the price may be a little higher but the quality is worth it.

### **CAN I BUY FRAMED PICTURES, WALL ART?**

Yes, we offer high quality photographic products and we can show you samples of various wall art at your viewing.

Orders must be placed at your viewing appointment, we strongly recommend that before coming to your viewing have a think about what you are wanting eg: framed pictures, canvases etc, also what room/wall you want the pictures on and most importantly what size(s) you are wanting.

At your viewing we can “build” your photo product on screen so you can see exactly how it will look prior to buying and can make any changes before adding it to the basket.

### **CAN I PAY BY DEBIT/CREDIT CARD?**

Yes, we accept both debit and credit cards, we also accept cash. Payment must be made at the point of ordering.

### **CAN I PAY BY INSTALMENTS?**

Yes, we do offer payments by instalments on purchases over £400. Please ask for details at your viewing appointment.

### **HOW LONG WILL IT TAKE TO RECEIVE OUR PICTURES?**

We normally allow 2-3 weeks depending on the product you have ordered, we collect all orders once a month from our print finishers.

### **DO YOU POST OUR ORDERS TO US?**

No, we would hate for your pictures to be damaged, we will contact you once we have collected your order to arrange a mutually convenient day/time to deliver to you or, alternatively, you may wish to collect from the studio.

We hope the above information is helpful, but if you have any other questions please contact us we are happy to help.

Tel: 07923 387 014 Email: [info@michellekempphotography.com](mailto:info@michellekempphotography.com) [www.michellekempphotography.com](http://www.michellekempphotography.com)

